

How to Convert mbox Accounts to Maildir

For cPanel & WHM version 11.48 and earlier

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Warnings:

- This document is **only** valid for cPanel & WHM version 11.48 and earlier. We removed this script in cPanel & WHM version 11.50.
 - For cPanel & WHM version 58 and later, use the [Mailbox format conversion scripts](#).
 - For cPanel & WHM versions 11.50 through 56, use `/usr/local/cpanel/scripts/setupmailserver` script.
- cPanel Technical Support does **not** provide assistance with the instructions in this article.

Overview

You can use the `/scripts/convert2maildir` script to perform conversions on mail storage data. Maildir is the **only** supported mail storage system for cPanel & WHM servers. Because of this, users who migrate data onto cPanel & WHM servers will convert any mbox data to the Maildir format.

Warnings:

- After you begin a conversion, **do not** cancel the process. If you cancel the conversion, your server's mail system will break.
- We **strongly** recommend that you back up your mail folders before you start this process.

Notes:

- The conversion process may take up to 24 hours. This depends on your server's hardware and the number of accounts to convert.
- You **cannot** send or receive mail while the server is in the conversion process. We recommend that you run this process at an off-peak time.

The Mail Directory Conversion System

To access the *Mail Directory Conversion System*, run the following command at the command line:

```
/scripts/convert2maildir
```

The conversion options that are available to you vary based on whether your server currently uses a Maildir or mbox configuration.

mbox options

If you currently run mbox on your server, you will see the following options:

Suggested documentation For cPanel users For WHM users For developers

- [How to Convert mbox Accounts to Maildir](#)
- [How to Migrate a Wordpress installation to a cPanel Server](#)
- [How to Move All cPanel Accounts from One Server to Another](#)
- [cPanel Migration Services and Guides](#)
- [How to Restore Your cPanel Account - A Guide for New System Administrators](#)

- [How to Configure Microsoft Windows 7 to use TLS Version 1.2](#)
- [How to Log in to the Sent and Spam Mail Folders Directly](#)
- [AutoConfig and Autodiscover](#)
- [IMAP vs. POP3](#)
- [How to Configure Mail Filters](#)

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- [cPanel API 1 Functions - Email::addfilter](#)
- [UAPI Functions - Mailboxes::expunge_messages_for_mailbox_guid](#)
- [UAPI Functions - Email::get_spam_settings](#)
- [UAPI Functions - Email::disable_spam_autodelete](#)
- [cPanel API 2 Functions - EmailTrack::search](#)