

The BlackBerry FastMail Service

Overview

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Overview

Important:

This service is **only** available in cPanel's **deprecated** x3 theme. The BlackBerry FastMail service does **not** exist in Paper Lantern.

The BlackBerry® FastMail service service allows you to receive passive email updates on your BlackBerry device. This means that when you receive a new message in your inbox, your BlackBerry device receives it almost simultaneously.

Enable BlackBerry FastMail

Important:

To enable the BlackBerry FastMail service, your cPanel & WHM account **must** use the Dovecot® mail server.

To enable Dovecot as your mail server, perform the following steps as the `root` user:

1. Navigate to WHM's *Mailserver Selection* interface (*WHM >> Home >> Service Configuration >> Mailserver Selection*).

Note:

In cPanel & WHM version 58, we removed WHM's *Mailserver Selection* interface. cPanel & WHM version 58 and later **only** provides the Dovecot mail server.

2. Select *Dovecot*.
3. Click *Save*.

After you enable Dovecot as your mail server, navigate to cPanel's **deprecated** x3 theme's *Email Accounts* interface (*cPanel >> Home >> Mail >> Email Accounts*). The *BlackBerry® FastMail Service is Enabled* link appears at the bottom of the interface.

Click this link for more information about the BlackBerry FastMail service.

Direct access to sent and spam mail folders

You can configure your BlackBerry device to open mail from your sent folder (or spam folder) directly in your inbox.

To do this, configure your BlackBerry device to log in to your email account with your email address, with `/sent` or `/spam` at the end, as the username (for example, `user@example.com/sent`.)

BlackBerry Level 3 Integration

If BlackBerry recognizes you as a Mail Service Provider (MSP), this server can answer subscription requests at the following URLs:

```
https://mail.example.com:2096/rim-bis/v1
http://webmail.example.com/rim-bis/v1
```

Notes:

- For security reasons, you can **only** access these URLs through a server that runs the Blackberry Internet Service (BIS).
- In the examples above, `example.com` represents your domain.

Additional documentation

Suggested documentation [For cPanel users](#) [For WHM users](#) [For developers](#)

- [The BlackBerry FastMail Service](#)
- [Email](#)
- [AutoConfig and Autodiscover](#)
- [How to Configure Mail Filters](#)
- [How to Configure Microsoft Windows 7 to use TLS Version 1.2](#)

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- [How to Convert mbox Accounts to Maildir](#)
- [Email](#)
- [How to Configure the Exim Outgoing IP Address](#)
- [How to Set Email Send Limits](#)
- [How to Prevent Email Abuse](#)

- [Guide to cPanel Plugins - Add Plugins to Legacy cPanel Versions](#)
- [WHM API 1 Functions - expunge_messages_for_mailbox_guid](#)
- [UAPI Functions - Email::has_plaintext_authentication](#)
- [UAPI Functions - Mailboxes::expunge_messages_for_mailbox_guid](#)
- [UAPI Functions - Mailboxes::expunge_mailbox_messages](#)