Mailman FAQ

What is Mailman and where can I find more Mailman documentation?

Mailman is third-party software that we include with cPanel & WHM to manage mailing lists.

- For information on Mailman spam filtering, read our How to Create Mail Filter Rules For Mailing Lists documentation.
- For more information on other options in Mailman, read the Mailman documentation.

Where does cPanel & WHM install Mailman on my server?

cPanel & WHM version 58 and later installs Mailman as an RPM. For more information, read our The rpm.versions System documentation.

Where can I find the Mailman error log?

You can find the Mailman error log in the `/usr/local/cpanel/3rdparty/mailman/logs/error` file.

How can I enable or disable Mailman on my server?

WHM installs and enables Mailman by default.

To disable Mailman on your server, perform one of following actions:

- Select *Off* for the *Enable Mailman mailing lists* setting in WHM's *Tweak Settings* interface (*WHM >> Home >> Server Configuration >> Tweak Settings*).
- Deselect the *Mailman* checkboxes in the *Enabled* and *Monitor* columns of WHM's *Service Manager* interface (*WHM >> Home >> Service Configuration >> Service Manager*).

> **Note:**
> You **must** enable both settings to display the *Mailing Lists* icon in the cPanel interface. If either setting is disabled, the *Mailing Lists* icon will **not** display.

How can I change links in the Mailman interface to point to `mail.example.com` instead of `example.com`?

To point URLs in the Mailman interface to `mail.example.com` instead of `example.com`, enable the *Prefix "mail." onto Mailman URLs* setting in WHM's *Tweak Settings* interface (*WHM >> Home >> Server Configuration >> Tweak Settings*).

What can I do if I see an error that says *We hit a bug*?

If you see the *We hit a bug* error message when you access the Mailman interface, check the `/usr/local/cpanel/3rdparty/mailman/logs/error` file for error messages.

Based on the error message in the log, the following steps may resolve the issue:

- Update cPanel & WHM with the `/scripts/upcp` script.
- Use the `/scripts/check_cpanel_rpms` script to check the Mailman RPM for issues.

What commands are available for Mailman?

The following table includes some common commands for Mailman:

Task	Command
Repair Mailman permissions	`/usr/local/cpanel/3rdparty/mailman/bin/check_perms -f`
Repair Mailman archive permissions and mailing lists.	`/usr/local/cpanel/scripts/fixmailman`
View all lists	`/usr/local/cpanel/3rdparty/mailman/bin/list_lists`
View all list members	`/usr/local/cpanel/3rdparty/mailman/bin/list_members listname_domain.com`

Additional documentation

Suggested documentationFor cPanel usersFor WHM usersFor developers

- Mailing Lists
- Tweak Settings - Mail
- Mailman FAQ
- Reset a Mailman Password
- SMTP Restrictions

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- UAPI Functions - Email::delete_list
- UAPI Functions - Email::list_lists
- cPanel API 2 Functions - Email::set_archiving_default_configuration
- cPanel API 2 Functions - Email::get_archiving_types
- cPanel API 2 Functions - Email::listlists