

# Create a New Account - Domain Information

(WHM >> Home >> Account Functions >> Create a New Account)

<< Back - Introduction

Next - Package >>

## Create a New Account

- Introduction
- Domain Information
- Package
- Manual Resource Options
- Settings
- Package Extensions
- Reseller Settings
- DNS Settings
- Mail Routing Settings

## Related documentation

- [How to Access cPanel & WHM Services](#)
- [How to Copy an Addon Domain to a New Account](#)
- [How To Create A WHM Reseller Without An Associated Domain](#)

## Overview

The *Domain Information* section of the *Create a New Account* interface defines basic settings for a user's account.

**Note:**

For steps to create a default page that the system will generate each time that you create a new domain, read our [Skeleton Directory](#) documentation.

## Domain Information

To set up the domain, perform the following steps:

1. Enter the domain name for the new account in the *Domain* text box (for example, `example.com`).

**Important:**

- You can create a user to represent a

subdomain of a domains that you own. For example, if you own the domain `example.com`, you could assign the `username.example.com` subdomain to a new account for the username `user`.

- You **cannot** create a separate account for the `www.` subdomain of a domain. The system automatically drops the `www.` from the user account name.

2. Enter the username for the new account in the *Username* text box.

- You **must** choose a unique username that contains 16 characters or fewer.
- The username **must** contain only letters and numbers.
- The username **cannot** start with a number or the string `test`.
- If you plan to use MySQL or PostgreSQL as a database engine, the first eight characters **must** be unique on the system to prevent issues with database prefixing and account transfers. However, this restriction does **not** apply to servers that run MariaDB.

**Note:**

You can disable database prefixing with the *Add prefix to names of new databases and database users* option in the *SQL* section of WHM's *Tweak Settings* interface (*WHM >> Home >> Server Configuration >> Tweak Settings*).

- For more information about username restrictions, read our [Reserved, Invalid, and Misconfigured Usernames](#) documentation.

3. Enter and confirm the new password in the appropriate text boxes.

**Notes:**

- The system evaluates the password that you enter on a scale of 100 points. 0 indicates a weak password, while 100 indicates a very secure password.
- Some web hosts require a minimum password strength. A green password *Strength* meter indicates that the password is equal to or greater than the required password strength.
- Click *Password Generator* to generate a strong password. For more information, read our [Password & Security](#) documentation.

4. Enter the main contact email address for the new account.

5. Continue to the *Package* section.

New users need the username and password that you enter here in order to log in to their cPanel accounts.

**Note:**

When you create an addon domain, parked domain, subdomain, or main domain, the system will attempt to automatically secure that domain with the best-available existing certificate. If no certificate exists, the system will generate a self-signed certificate to secure the new domain. If [AutoSSL](#) is enabled for the account that owns the new domain, the system will add a request for an AutoSSL certificate to secure the new domain and install it when available.

## Additional documentation

Suggested documentation [For cPanel users](#) [For WHM users](#) [For developers](#)

- [Create a New Account - Domain Information](#)
- [Create a New Account - Settings](#)
- [Create a New Account](#)
- [The wwwacct Script](#)
- [Create a New Account - Reseller Settings](#)
  
- [Addon Domains](#)
- [Redirects](#)
- [Subdomains](#)
- [Site Publisher](#)
- [Aliases](#)
  
- [How to Copy Addon Domains to a New Account](#)
- [Create a New Account - Domain Information](#)
- [How to Create a WHM Reseller Without An Associated Domain](#)
- [How to Create a Demo cPanel Account](#)
- [Create a New Account - Settings](#)
  
- [WHM API 1 Functions - createacct](#)
- [WHM API 0 Functions - createacct](#)
- [WHM API 1 Functions - convert\\_addon\\_initiate\\_conversion](#)
- [UAPI Functions - DomainInfo::domains\\_data](#)
- [UAPI Functions - DomainInfo::single\\_domain\\_data](#)