

# Review Transfers and Restores

This document is for a previous release of cPanel & WHM. To view our latest documentation, visit our [Home page](#).

## For cPanel & WHM 11.44

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## Overview

This interface allows you to review your server's transfer and restore logs.

## Transfer logs

Transfers that use the current transfer system are located in the *Transfer Session Logs* section, while transfers that use WHM's *Restore a Full Backup cpmove File* interface ([Home](#) >> [Backup](#) >> [Restore a Full Backup/cpmove File](#)) are located in the *Legacy Transfer Logs* section.

The *Completed Sessions* section contains the finished transfer sessions, while the *Pending Sessions* section contains in progress or stalled sessions.

### Notes:

- The `/usr/local/cpanel/logs/backup_restore_manager_log` file is the restore process's log file .
- The `/usr/local/cpanel/logs/backup_restore_manager_error_log` file is the restore process's error log.

## Log rotation

If there is no activity in a pending transfer for two hours, the system sets the transfer to *failed*. The system sets all pending logs to *failed* after 30 days.

## The xferdebug touch file

If your transfers have problems that you cannot resolve with the standard transfer and restore logs, read our [Touch File for Additional Transfer and Restore Log Diagnostic Entries](#) documentation.

## Session information

The session transfer tables have the following attributes:

Column	Description
<i>Session</i>	The transfer's session ID.
<i>Initiator</i>	The process that initiated the transfer.

<i>Source Host</i>	The server's hostname from which the system transferred the account.
<i>Start Time</i>	The start time of the transfer session in YYYY-MM-DD HH:MM:SS format, where YYYY is the year, MM is the month, DD is the day, HH is the hour, MM is the minute, and SS is the second.
<i>End Time</i>	The end time of the transfer session in YYYY-MM-DD HH:MM:SS format, where YYYY is the year, MM is the month, DD is the day, HH is the hour, MM is the minute, and SS is the second.
<i>Actions</i>	<p>You can perform the following actions:</p> <ul style="list-style-type: none"> <li>• <i>Review</i> allows you to look at the account transfer interface for a completed transfer or an account restore interface for a completed restore. The summary interface includes links to the transfer and restore logs.</li> <li>• <i>View</i> allows you to look at the log file for a transfer or restore that is pending or in progress. This can help you to diagnose and resolve issues.</li> <li>• <i>Cancel</i> allows you to cancel a pending transfer or restore.</li> </ul>

## Account interfaces

If you click on the *Review* or *View* link for a transfer, the [Account Transfer](#) interface will appear.

If you click on the *Review* or *View* link for a restore, the [Account Restore](#) interface will appear.