

Anonymous FTP

(cPanel >> Home >> Files >> Anonymous FTP)

Overview

This interface allows you to define how anonymous users interact with your FTP server.

Note:

The *Anonymous FTP* icon appears only if your system administrator enables FTP services **and** anonymous FTP.

Anonymous FTP settings

Warning:

We **strongly** recommend that you deny anonymous users the ability to upload files to your FTP server. This setting prevents malicious software uploads, which can harm your website.

To configure *Anonymous FTP* settings, perform the following steps:

1. Select the checkboxes for the permissions that you wish to allow.
2. Deselect the checkboxes for the permissions that you wish to deny.
3. Click Save.

When users log in to FTP anonymously, they **must** format usernames as `anonymous@example.com`, where `example.com` represents the user's domain name. This requirement directs your server to the correct `public_ftp` directory.

Note:

If a user does not include a domain name, one of the following errors will appear:

- If your server uses Pure-FTP as the FTP server, users receive a `421 Can't change directory to /var/ftp/err` message.
- If your server uses ProFTP as the FTP server, users receive a `530 Login Authentication Failed` error message.

Welcome message

You can set a message that anonymous FTP users see when they connect to your FTP server.

To set a welcome message, perform the following steps:

1. Enter the welcome message in the *Anonymous FTP Welcome Message* text box.
2. Click *Save*.

In This Document

Related Documentation

- [FTP Accounts](#)
- [Webalizer FTP](#)
- [Anonymous FTP](#)
- [FTP Connections](#)

For Hosting Providers

- [FTP Server Configuration](#)
- [How to Enable FTP Passive Mode](#)