

How to Migrate the Contents of Email Accounts in Addon Domains

Overview

This document describes how to delete or migrate the contents of email accounts in addon domains.

- To create an email account on an addon domain, use cPanel's [Email Accounts](#) interface (*cPanel >> Home >> Email >> Email Accounts*).
- To manage an addon domain, read cPanel's [Addon Domains](#) interface documentation (*cPanel >> Home >> Domains >> Addon Domains*).

Note:

In the following examples:

- `old_account` represents the cPanel account **from** which you wish to move the addon domain's email account or accounts.
- `new_account` represents the cPanel account **to** which you wish to move the addon domain's email account or accounts.
- `domain_name` represents the addon domain's name.
- `email_account` represents the name of the addon domain's email account that you wish to move.

Addon domain deletion

When you remove an addon domain, its email accounts will no longer appear in cPanel's *Domains* (*cPanel >> Home >> Domains >> Domains*) interface. However, the contents for these emails account still exist in the `/home/old_account/mail` directory.

If you wish to permanently remove the contents of these accounts, in the command line or via a Terminal session, run the `rm -R /home/old_account/mail/domain_name` command.

Addon domain moved to another account

If you move an addon domain to a different account, you **must** add the addon domain's email accounts manually and move the contents of those email accounts manually. The email accounts **must** follow the same name and domain format that they previously followed.

Perform the following steps to migrate the contents of the mail accounts:

1. Use cPanel's [Email Accounts](#) interface (*cPanel >> Home >> Email >> Email Accounts*) to add new accounts, or run the [addpop script](#) to manually add new email accounts.
2. In the command line or via a [Terminal](#) session, run the following command to move all email accounts to the new account:

```
mv /home/old_account/mail/domain_name /home/new_account/mail
```

3. Run the following command to change ownership of the files to the new account:

```
chown -R new_account:new_account /home/new_account/mail/domain_name.
```

4. Verify the ownership of the email accounts after you move them.

```
ls -alR /home/new_account/mail
```

Additional documentation

Suggested documentation For cPanel users For WHM users For developers

- [How to Prevent cPanel Users from Creating Certain Domains](#)
- [Service Subdomains Use the cPanel Service SSL](#)
- [How to Copy Addon Domains to a New Account](#)
- [What is Domain TLS](#)
- [How to Convert mbox Accounts to Maildir](#)

- [How Your Server Handles Domains and Virtual Hosts](#)
- [IMAP vs. POP3](#)
- [The BlackBerry FastMail Service](#)
- [Email](#)
- [AutoConfig and Autodiscover](#)

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- [WHM API 1 Functions - save_spamd_config](#)
- [WHM API 1 Functions - convert_addon_initiate_conversion](#)
- [UAPI Functions - DomainInfo::domains_data](#)
- [UAPI Functions - DomainInfo::single_domain_data](#)
- [cPanel API 2 Functions - Park::listparkeddomains](#)