

# Contact Manager

This document is for a previous release of cPanel & WHM. To view our latest documentation, visit our [Home page](#).

## For cPanel & WHM 11.44

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## Overview

The *Contact Manager* interface allows you to specify when your server will send notifications for each communication method, and the priority of each type of alert.

### Notes:

- Your server uses the system contact information for notifications, which the system administrator configured when they initially installed cPanel & WHM.
- To modify the system contact information, click *Change Alert Destinations*, or navigate to the [Basic cPanel & WHM Setup](#) interface ([Home](#) >> [Server Configuration](#) >> [Basic cPanel & WHM Setup](#)).

## Set your alert preferences

To set your alert preferences, perform the following steps:

- Use the *Alert Contact Priority Assignment* section to specify the lowest alert priority that you wish to receive for each notification method. To receive no notifications via a notification method, select *Disabled*.

### Note:

For example, if you wish to receive email alerts about events that have a *High* priority, select the *High* option next to *Email*.

- Use the *Alert Priority Assignment* section to assign a priority level to an event. To disable notifications for an event type, select the *Disabled* option.
- Click *Save*.

## Types of events that trigger an alert

The following table describes the events that trigger each type of event that can trigger an alert:

Alert type	Event that triggers your server to generate the alert
<i>Account Creation</i>	A user creates an account.
<i>Account Removal</i>	A user removes an account.
<i>Account Suspensions</i>	A user suspends an account.
<i>Account UnSuspensions</i>	A user unsuspends an account.
<i>Account Upgrades/Downgrades</i>	A user modifies the package for an account, or uses WHM's <a href="#">Upgrade/Downgrade an Account</a> interface ( <a href="#">Home</a> >> <a href="#">Account Functions</a> >> <a href="#">Upgrade/Downgrade an Account</a> ).

<i>Altered RPMs Check</i>	The <code>/scripts/check_cpanel_rpms</code> script finds altered RPMs.
<i>AppConfig registration notifications</i>	cPanel & WHM registers an app with AppConfig.
<i>cPanel Backup</i>	cPanel & WHM generates a backup.  <div style="border: 1px solid #f0e68c; padding: 5px; margin: 10px 0;"> <p><b>Note:</b> This event does not apply to cPanel account backups that a user generates via the cPanel interface.</p> </div>
<i>cPanel Backup Destination Disabled</i>	A user disables a backup destination.
<i>cPanel Configuration Checks</i>	cPanel & WHM corrects an absent or invalid value in the <code>/var/cpanel/cpanel.config</code> file.
<i>cPanel Required Perl Module Auto Installs</i>	cPanel & WHM requires a Perl module that the <code>/usr/local/cpanel/scripts/upcp</code> script fails to install.
<i>cPHulkd Notifications</i>	cPHulk notifications. cPHulk is cPanel & WHM's brute force protection feature.
<i>Disk Integrity Check</i>	cPanel & WHM checks the integrity of a hard disk.
<i>Forced Disable of Digest Auth</i>	A user or cPanel & WHM disables the <i>Web Disk Digest Authentication</i> feature.
<i>Generic Notifications</i>	Any event that generates an alert and is not in this list.
<i>IP Address DNS Check</i>	cPanel & WHM runs the <code>/usr/local/cpanel/scripts/ipcheck</code> script.
<i>Kernel Crash Check</i>	cPanel & WHM finds specific errors in the output of the <code>dmesg</code> command.
<i>Kernel Version Check</i>	cPanel & WHM checks the version of your server's kernel. This event will not generate alert notifications.
<i>Notification of New Addon Domains</i>	A user creates an addon domain.
<i>Recently Uploaded Cgi Script Mail</i>	cPanel & WHM detects that a user uploaded a mail-capable script via FTP to the user's home directory.
<i>Root Compromise Checks</i>	cPanel & WHM detects that your server's <code>root</code> account is compromised.