

How to Deny FTP Access

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Overview

If the `/etc/ftputers` file exists on your server, cPanel & WHM denies FTP access to all of the cPanel users in that file.

Important:

- This security tweak modifies the Apache configuration file **only** if the [PHP handler](#) that you select utilizes DSO. This includes the `mod_ruid2` file.
- If the `/etc/ftputers` file does **not** exist on your server, you **must** create it before you can use it to block FTP access.

The `/etc/ftputers` file

The `/etc/ftputers` file lists of all of the cPanel users for whom to deny FTP access. To deny FTP access to a user, add the username to the file, with one username per line.

For example, an `/etc/ftputers` file that blocks access to the `user1`, `user2`, and `user3` users would appear similar to the following example:

```
user1
user2
user3
```

Notes:

- Do **not** include additional information in the usernames (for example, the domain name).
- To deny FTP access to an FTP user, block the cPanel account that owns that FTP user.

Additional documentation

[Suggested documentation](#) [For cPanel users](#) [For WHM users](#) [For developers](#)

- [FTP Server Selection](#)
- [The `setupftpservice` script](#)
- [Raw FTP Log Download](#)
- [FTP Server Configuration](#)
- [How to Deny FTP Access](#)

- [FTP Connections](#)
- [Anonymous FTP](#)
- [Webalizer FTP](#)
- [FTP Accounts](#)

- [LiteSpeed Web Server](#)
- [How to Configure Your SFTP Client](#)

- [FTP Server Selection](#)
- [How to Enable FTP Passive Mode](#)
- [The setupftpserver script](#)

- [cPanel API 2 Modules - FTP](#)
- [UAPI Modules - Ftp](#)
- [cPanel API 1 Functions - Ftp::delftp](#)
- [cPanel API 2 Functions - Ftp::delftp](#)
- [cPanel API 2 Functions - Ftp::addftp](#)