

# WHM API 1 Functions - hold\_outgoing\_email

## Guide to WHM API 1

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- Call cPanel API 2 and UAPI

- Account Restoration
  - restore\_modules\_summary
  - restore\_queue\_activate
  - restore\_queue\_add\_task
  - restore\_queue\_clear\_all\_completed\_tasks
  - restore\_queue\_clear\_all\_failed\_tasks
  - restore\_queue\_clear\_all\_pending\_tasks
  - restore\_queue\_clear\_all\_tasks
  - restore\_queue\_clear\_completed\_task
  - restore\_queue\_clear\_pending\_task
  - restore\_queue\_is\_active
  - restore\_queue\_list\_active
  - restore\_queue\_list\_completed
  - restore\_queue

## Description

This function sets Exim's queue to hold email that a user sends to an external address.

### Note:

If mail for a cPanel user's account is suspended, the system will reject their email before the mail server puts it in the queue.

### Important:

In cPanel & WHM version 76 and later, when you disable the MailSend role, the system **disables** this function. For more information, read our [How to Use Server Profiles](#) documentation.

## Examples

### JSON API

```
https://hostname.example.com:2087/cpsess#####/json-api/hold_outgoing_email?api.version=1&user=example
```

### XML API

```
https://hostname.example.com:2087/cpsess#####/xml-api/hold_outgoing_email?api.version=1&user=example
```

## Function information

## About WHM API 1

WHM API 1 performs functions and accesses data in WHM.

### Notes:

- Scro
- Ycmtus20 or20)tc

ue\_list\_pending  
restore\_queue\_state  
restoreaccount  
verify\_new\_username\_or\_restore

Accounts

accountsummary  
applist  
createacct  
domainuserdata  
editquota  
forcepasswordchange  
get\_disk\_usage  
get\_domain\_info  
getdomainowner  
has\_digest\_auth  
has\_mycnf\_for\_cpuser  
limitbw  
list\_users  
listaccts  
listlockedaccounts  
listsuspended  
modifyacct  
myprivs  
passwd  
quota\_enabled  
removeacct  
set\_digest\_auth  
showbw  
suspendacct  
unsuspendacct  
untrack\_acct

Command Line

```
whmapil  
hold_outgoing_email  
user=example
```

**Notes:**

- Unless otherwise noted, you **must** URI-encode values.
- For more information and additional output options, read our [Guide to WHM API 1](#) documentation or run the `whmapil --help` command.
- If you run CloudLinux™, you **must** use the full path of the `whmapil` command:

```
/usr/local  
/cpanel/bin/  
whmapil
```

Output (JSON)

```
{  
  "metadata": {  
    "version": 1,  
    "reason": "OK",  
    "result": 1,  
    "command":  
    "hold_outgoing_email"  
  }  
}
```

Output (XML)

```
<result>  
  <metadata>  
  
    <version>1</version>  
  
    <reason>OK</reason>  
  
    <result>1</result>  
  
    <command>hold_outgoing_email</command>  
  </metadata>  
</result>
```

Find a function

- WHM API 1 Functions - list\_operations for — This function lists a cPanel account's email accounts.

\_id  
verify\_new\_username

▼ Addon Domains

convert\_addon\_fetch\_conversion\_details

convert\_addon\_fetch\_domain\_details

convert\_addon\_get\_conversion\_status

convert\_addon\_initiate\_conversion

convert\_addon\_list\_addon\_domains

convert\_addon\_list\_conversions

▼ Authentication

api\_token\_create

api\_token\_list

api\_token\_revoke

api\_token\_update

disable\_authentication\_provider

disable\_failing\_authentication\_providers

enable\_authentication\_provider

get\_available\_authentication\_providers

get\_login\_url

get\_provider\_client\_configurations

get\_provider\_configuration\_fields

get\_provider\_display\_co

**Note:**

Use WHM's *API Shell* interface (*WHM >> Home >> Development >> API Shell*) to directly test WHM API calls.

## Parameters

Parameter	Type	Description	Possible values	Example
user	string	<b>Required</b> The cPanel account.	A valid cPanel account.  <b>Note</b> : You <b>can not</b> suspend the root user's outgoing email with this function.	example

## Returns

This function only returns metadata.

- WHM API 1 Functions - get\_user\_email\_forward\_destination - This function retrieves the destination to which the system forwards a system account's email.

configurations

get\_users\_authn\_linked\_accounts

link\_user\_authn\_provider

set\_provider\_client\_configurations

set\_provider\_display\_configurations

two\_factor\_authn\_disable\_policy

two\_factor\_authn\_enable\_policy

two\_factor\_authn\_generate\_tfa\_config

two\_factor\_authn\_get\_issuer

two\_factor\_authn\_get\_user\_configs

two\_factor\_authn\_policy\_status

two\_factor\_authn\_remove\_user\_config

two\_factor\_authn\_set\_issuer

two\_factor\_authn\_set\_tfa\_config

unlink\_user\_authn\_provider

validate\_login\_token

▼ Backups

backup\_config\_get

backup\_config\_set

backup\_data\_list

backup\_destination\_add

backup\_destination\_delete

- WHM API 1 Functions - set\_user\_email\_forward\_destination — This function sets the destination to which the system forwards a system account's email.
- WHM API 1 Functions - generate\_mobile\_config — This function generates a mobile configuration profile for an email account.

backup\_dest  
ination\_get

backup\_dest  
ination\_list

backup\_dest  
ination\_set

backup\_dest  
ination\_valid  
ate

backup\_get  
\_transport\_s  
tatus

backup\_list\_  
transported

backup\_set\_  
list

backup\_set\_  
list\_combine  
d

backup\_skip  
\_users\_all

backup\_skip  
\_users\_all\_s  
tatus

backup\_use  
r\_list

convert\_and  
\_migrate\_fro  
m\_legacy\_c  
onfig

get\_users\_w  
ith\_backup\_  
metadata

list\_cparchiv  
e\_files

start\_backgr  
ound\_pkgac  
t

toggle\_user  
\_backup\_sta  
te

▼ cPHulk

cphulk\_statu  
s

create\_cphu  
lk\_record

delete\_cphu  
lk\_record

disable\_cph  
ulk

enable\_cph  
ulk

flush\_cphulk  
\_login\_histo  
ry

flush\_cphulk  
\_login\_histo  
ry\_for\_ips  
  
get\_countrie  
s\_with\_kno  
wn\_ip\_rang  
es  
  
get\_cphulk\_  
brutes  
  
get\_cphulk\_  
excessive\_b  
rutes  
  
get\_cphulk\_  
failed\_logins  
  
get\_cphulk\_  
user\_brutes  
  
load\_cphulk  
\_config  
  
read\_cphulk  
\_records  
  
save\_cphulk  
\_config  
  
set\_cphulk\_  
config\_key

▼ Databases

background  
\_mysql\_upg  
rade\_status  
  
current\_mys  
ql\_version  
  
installable\_  
mysql\_versi  
ons  
  
latest\_availa  
ble\_mysql\_v  
ersion  
  
list\_databas  
e\_users  
  
list\_databas  
es  
  
list\_mysql\_d  
atabases\_a  
nd\_users  
  
remote\_mys  
ql\_create\_pr  
ofile  
  
remote\_mys  
ql\_create\_pr  
ofile\_via\_ss  
h  
  
remote\_mys  
ql\_delete\_pr  
ofile  
  
remote\_mys  
ql\_initiate\_p  
rofile\_activat

ion

remote\_mysql\_monitor\_profile\_activation

remote\_mysql\_read\_profile

remote\_mysql\_read\_profiles

remote\_mysql\_update\_profile

remote\_mysql\_validate\_profile

rename\_mysql\_database

rename\_mysql\_user

rename\_postgresql\_database

rename\_postgresql\_user

set\_local\_mysql\_root\_password

set\_mysql\_password

set\_postgresql\_password

start\_background\_mysql\_upgrade

▼ DNS

adddns

addzonerecord

addzonerecord  
(Reverse DNS)

dumpzone

editzonerecord

get\_nameserver\_config

getzonerecord

has\_local\_authority

killdns  
listmxs  
listzones  
lookupnsip  
lookupnsips  
removezone  
record  
resetzone  
resolvedom  
ainname  
savemxs  
setresolvers  
update\_nam  
eservers\_co  
nfig

▼ EasyApache

ea4\_get\_cur  
rently\_install  
ed\_packages  
  
ea4\_get\_ea  
\_pkgs\_state  
  
ea4\_list\_pro  
files  
  
ea4\_metainf  
o  
  
ea4\_migrati  
on  
  
ea4\_pre\_mi  
grate\_check  
  
ea4\_recom  
mendations  
  
ea4\_save\_p  
rofile  
  
ea4\_tomcat  
85\_add  
  
ea4\_tomcat  
85\_list  
  
ea4\_tomcat  
85\_rem

▼ Greylisting

cpgreylist\_is  
\_server\_net  
block\_truste  
d  
  
cpgreylist\_li  
st\_entries\_f  
or\_common  
\_mail\_provid  
er  
  
cpgreylist\_lo  
ad\_common  
\_mail\_provid



ers\_config

cpgreylist\_s  
ave\_commo  
n\_mail\_provi  
ders\_config

cpgreylist\_st  
atus

cpgreylist\_tr  
ust\_entries\_  
for\_common  
\_mail\_provid  
er

cpgreylist\_u  
ntrust\_entrie  
s\_for\_comm  
on\_mail\_pro  
vider

create\_cpgr  
eylist\_truste  
d\_host

delete\_cpgr  
eylist\_truste  
d\_host

disable\_cpgr  
eylist

enable\_cpgr  
eylist

load\_cpgreyl  
ist\_config

read\_cpgrey  
list\_deferred  
\_entries

read\_cpgrey  
list\_trusted\_  
host

save\_cpgrey  
list\_config

▼ Integration

batch

cpanel

create\_integ  
ration\_group

create\_integ  
ration\_link

get\_integrati  
on\_link\_user  
\_config

list\_integrati  
on\_groups

list\_integrati  
on\_links

remove\_inte  
gration\_grou  
p

remove\_inte

gration\_link

update\_inte  
gration\_link  
\_token

▼ IP Addresses

addips

delip

get\_public\_i  
p

get\_shared\_  
ip

ipv6\_disable  
\_account

ipv6\_enable  
\_account

ipv6\_range\_  
add

ipv6\_range\_  
edit

ipv6\_range\_  
list

ipv6\_range\_  
remove

ipv6\_range\_  
usage

listips

nat\_checkip

nat\_set\_pub  
lic\_ip

setsiteip

▼ Mail

disable\_dki  
m

disable\_mail  
\_sni

emailtrack\_s  
earch

emailtrack\_s  
tats

emailtrack\_u  
ser\_stats

enable\_dkim

enable\_mail  
\_sni

ensure\_dki  
m\_keys\_exi  
st

exim\_config  
uration\_che  
ck

expunge\_m

ailbox\_messages  
expunge\_messages\_for\_mailbox\_guid  
fetch\_dkim\_private\_keys  
fetch\_mail\_queue  
generate\_mobileconfig  
get\_mailbox\_status  
get\_mailbox\_status\_list  
get\_unique\_recipient\_count\_per\_sender\_for\_user  
get\_unique\_sender\_recipient\_count\_per\_user  
get\_user\_email\_forward\_destination  
hold\_outgoing\_email  
install\_dkim\_private\_keys  
install\_spf\_records  
is\_sni\_supported  
list\_pops\_for  
mail\_sni\_status  
rebuild\_mail\_sni\_config  
release\_outgoing\_email  
save\_spamd\_config  
set\_user\_email\_forward\_destination  
suspend\_outgoing\_email  
unsuspend\_outgoing\_email

validate\_currency\_installed\_exim\_config

validate\_currency\_dkims

validate\_currency\_ptrs

validate\_currency\_spfs

validate\_exim\_configuration\_syntax

▼ Market

disable\_market\_provider

enable\_market\_provider

get\_adjusted\_market\_providers\_products

get\_market\_providers\_commission\_config

get\_market\_providers\_list

get\_market\_providers\_product\_metadata

get\_market\_providers\_products

set\_market\_product\_attribute

set\_market\_provider\_commission\_id

▼ ModSecurity™

modsec\_add\_rule

modsec\_add\_vendor

modsec\_assemble\_config\_text

modsec\_batch\_settings

modsec\_check\_rule

modsec\_clone\_rule

modsec\_de  
ploy\_all\_rule  
\_changes

modsec\_de  
ploy\_rule\_ch  
anges

modsec\_de  
ploy\_setting  
s\_changes

modsec\_dis  
able\_rule

modsec\_dis  
able\_vendor

modsec\_dis  
able\_vendor  
\_configs

modsec\_dis  
able\_vendor  
\_updates

modsec\_dis  
card\_all\_rul  
e\_changes

modsec\_dis  
card\_rule\_c  
hanges

modsec\_edit  
\_rule

modsec\_en  
able\_vendor

modsec\_en  
able\_vendor  
\_configs

modsec\_en  
able\_vendor  
\_updates

modsec\_get  
\_config\_text

modsec\_get  
\_configs

modsec\_get  
\_configs\_wit  
h\_changes\_  
pending

modsec\_get  
\_log

modsec\_get  
\_rules

modsec\_get  
\_settings

modsec\_get  
\_vendors

modsec\_is\_i  
nstalled

modsec\_ma  
ke\_config\_a  
ctive

modsec\_make\_config\_inactive

modsec\_preview\_vendor

modsec\_remove\_rule

modsec\_remove\_setting

modsec\_remove\_vendor

modsec\_report\_rule

modsec\_set\_config\_text

modsec\_set\_setting

modsec\_disable\_rule

modsec\_update\_vendor

▼ Packages

\_getpkgextensionform

add\_override\_features\_for\_user

addpkg

addpkgext

changepackage

create\_feature\_relist

delete\_feature\_relist

delpkgext

editpkg

get\_available\_applications

get\_available\_featurelists

get\_feature\_metadata

get\_feature\_names

get\_featurelist\_data

get\_featureli

sts

get\_users\_f  
eatures\_sett  
ings

getfeaturelis  
t

getpkginfo

killpkg

listpkgs

manage\_fea  
tures

matchpkgs

read\_feature  
list

remove\_ove  
rride\_featu  
res\_for\_user

update\_feat  
urelist

verify\_user\_  
has\_feature

▼ PHP

convert\_all\_  
domains\_to  
\_fpm

get\_fpm\_co  
unt\_and\_util  
ization

is\_conversio  
n\_in\_progre  
ss

php\_get\_def  
ault\_accoun  
ts\_to\_fpm

php\_get\_ha  
ndlers

php\_get\_im  
pacted\_dom  
ains

php\_get\_ins  
talled\_versio  
ns

php\_get\_old  
\_fpm\_flag

php\_get\_sys  
tem\_default  
\_version

php\_get\_vh  
osts\_by\_ver  
sion

php\_get\_vh  
ost\_versions

php\_ini\_get  
\_content

php\_ini\_get  
\_directives

php\_ini\_set  
\_content

php\_ini\_set  
\_directives

php\_set\_def  
ault\_accoun  
ts\_to\_fpm

php\_set\_ha  
ndler

php\_set\_old  
\_fpm\_flag

php\_set\_ses  
sion\_save\_p  
ath

php\_set\_sys  
tem\_default  
\_version

php\_set\_vh  
ost\_versions

▼ Resellers

acccounts

get\_public\_c  
ontact

getresellerip  
s

listacIs

listresellers

resellerstats

saveacllist

set\_public\_c  
ontact

setacIs

setresellerip  
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setresellern  
ameservers

setresellerp  
ackagelimit

setupreselle  
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suspendres  
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terminateres  
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unsuspendr  
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▼ RPM

delete\_rpm\_  
version

edit\_rpm\_ve  
rsion

get\_rpm\_ver  
sion\_data

install\_rpm\_  
plugin

list\_rpms

package\_m  
anager\_fixc  
ache

package\_m  
anager\_get\_  
build\_log

package\_m  
anager\_get\_  
package\_inf  
o

package\_m  
anager\_is\_p  
erforming\_a  
ctions

package\_m  
anager\_list\_  
packages

package\_m  
anager\_reso  
lve\_actions

package\_m  
anager\_sub  
mit\_actions

package\_m  
anager\_upgr  
ade

uninstall\_rp  
m\_plugin

▼ Script Hooks

delete\_hook

edit\_hook

list\_hooks

reorder\_hoo  
ks

▼ Security

accesshash

authorizessh  
key

check\_remo  
te\_ssh\_conn  
ection

convertopen  
sshtoputty

deletesshke  
y

fetch\_securi  
ty\_advice

generatessh  
keypair

importsshke  
y

listsshkeys

▼ Server

Administration

add\_configcl  
usterserver

configureba  
ckgroundpro  
cesskiller

configureser  
vice

cors\_proxy\_  
get

create\_user  
\_session

delete\_confi  
gclusterserv  
er

enable\_mon  
itor\_all\_ena  
bled\_service  
s

get\_all\_cont  
act\_importa  
nces

get\_appconf  
ig\_applicatio  
n\_list

get\_applicati  
on\_contact\_  
event\_import  
tance

get\_applicati  
on\_contact\_  
importance

get\_availabl  
e\_profiles

get\_current\_  
profile

get\_passwor  
d\_strength

get\_remote\_  
access\_has  
h

get\_service\_  
config

get\_service\_  
config\_key

get\_tcp4\_so  
ckets

get\_tcp6\_so  
ckets

get\_tweakse  
tting

get\_udp4\_s  
ockets

get\_udp6\_s  
ockets

get\_update\_  
availability

get\_users\_li  
nks

getdiskusag  
e

gethostname

is\_role\_ena  
bled

list\_configcl  
usterservers

loadavg

nvget

nvset

personalizati  
on\_get

personalizati  
on\_set

purchase\_a  
\_license

reboot

remove\_in\_  
progress\_ex  
im\_config\_e  
dit

restartservic  
e

restore\_conf  
ig\_from\_file

restore\_conf  
ig\_from\_upl  
oad

run\_cpkeyclt

send\_test\_p  
osturl

send\_test\_p  
ushbullet\_n  
ote

servicestatu

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set\_applicati  
on\_contact\_  
event\_imp  
ortance

set\_applicati  
on\_contact\_  
importance

set\_primary  
\_servernam  
e

set\_service\_  
config\_key

set\_tweakse  
tting

sethostname

setminimum  
passwordstr  
engths

start\_profile  
\_activation

system\_nee  
ds\_reboot

systemloada  
vg

update\_conf  
igclusterserv  
er

update\_cont  
act\_email

verify\_aim\_a  
ccess

verify\_icq\_a  
ccess

verify\_oscar  
\_access

verify\_postu  
rl\_access

verify\_pushb  
ullet\_access

▼ SSL

disable\_aut  
ossl

fetch\_servic  
e\_ssl\_comp  
onents

fetch\_ssl\_ce  
rtificates\_for  
\_fqdns

fetch\_ssl\_vh  
osts

fetch\_vhost  
\_ssl\_compo  
nents

fetchcrtinfo  
fetchsslinfo  
generatessl  
get\_autossl  
\_check\_schedule  
get\_autossl  
\_log  
get\_autossl  
\_logs\_catalog  
get\_autossl  
\_metadata  
get\_autossl  
\_pending\_queue  
get\_autossl  
\_pending\_queue\_for\_domain  
get\_autossl  
\_pending\_queue\_for\_user  
get\_autossl  
\_problems\_for\_domain  
get\_autossl  
\_problems\_for\_user  
get\_autossl  
\_providers  
get\_best\_ssl  
domain\_for\_service  
install\_service\_ssl\_certificate  
installssl  
listcrts  
rebuildinstall  
edssldb  
rebuildusers  
sldb  
reset\_autossl\_provider  
reset\_service\_ssl\_certificate  
set\_autossl\_metadata  
set\_autossl\_metadata\_key

set\_autossl\_  
provider

start\_autossl\_  
check\_for\_  
all\_users

start\_autossl\_  
check\_for\_  
one\_user

▼ Styles and Themes

generate\_cp  
anel\_plugin

list\_styles

load\_style

remove\_log  
o

remove\_styl  
e

save\_style

set\_default

▼ Support Tickets

ticket\_creat  
e\_stub\_ticke  
t

ticket\_get\_s  
upport\_agre  
ement

ticket\_get\_s  
upport\_info

ticket\_grant

ticket\_list

ticket\_remov  
e\_closed

ticket\_revok  
e

ticket\_ssh\_t  
est

ticket\_ssh\_t  
est\_start

ticket\_updat  
e\_service\_a  
greement\_a  
pproval

ticket\_valida  
te\_oauth2\_c  
ode

ticket\_whitel  
ist\_check

ticket\_whitel  
ist\_setup

ticket\_whitel  
ist\_unsetup

▼ Transfers

abort\_transf  
er\_session

analyze\_tra  
nsfer\_sessio  
n\_remote

available\_tr  
ansfer\_mod  
ules

create\_remo  
te\_root\_tran  
sfer\_session

create\_remo  
te\_user\_tran  
sfer\_session

delete\_accou  
nt\_archives

enqueue\_tra  
nsfer\_item

fetch\_transf  
er\_session\_l  
og

get\_transfer  
\_session\_st  
ate

pause\_trans  
fer\_session

remote\_basi  
c\_credential  
\_check

retrieve\_tran  
sfer\_session  
\_remote\_an  
alysis

start\_transfe  
r\_session

transfer\_mo  
dule\_schem  
a

validate\_sys  
tem\_user

▼ Updates

accept\_eula

get\_availabl  
e\_tiers

get\_current\_  
lts\_expiratio  
n\_status

get\_lts\_wex  
pire

getlongterm  
support

installed\_ver  
sions

set\_cpanel\_  
updates

set\_tier

update\_upd  
ateconf

version