

# Configure Greylisting

(cPanel >> Home >> Email >> Configure Greylisting)

## Overview

This interface allows you to enable or disable Greylisting for each domain on your account. Greylisting defends email users against spam. When you enable Greylisting, the mail server will temporarily reject any email from a sender that the server does not recognize. If the email is legitimate, the server that sent it will try to send the email again after a delay. After a sufficient amount of time, the server will accept the email.

## Enable or disable Greylisting

To enable or disable Greylisting on a domain, perform the following steps:

1. Locate the domain in the list, or enter the domain name in the *Search* text box.
2. Click *on/off* to enable or disable Greylisting.

**Note:**

To enable or disable Greylisting for all domains on your account, click the gear icon (



) and select *Enable All* or *Disable All*.

### In This Document

### Related Documentation

- [Spam Filters](#)
- [Configure Greylisting](#)
- [BoxTrapper](#)

### For Hosting Providers

- [How to Keep your Email Out of the Spam Folder](#)
- [How to Prevent Email Abuse](#)
- [How to Prevent Spam with Mail Limiting Features](#)
- [How to Set Email Send Limits](#)
- [Common Mail Service IP Addresses](#)