

List Expired and Suspended Licenses

(Dashboard >> Licenses >> List Expired/Suspended Licenses)

Overview

This interface allows you to view your expired or deactivated licenses.

Customize the list of licenses

Use the following options to customize the list of licenses:

- *Days to show* — Enter the number of days that you wish to view and click *Go*.

Notes:

This value defaults to 2 for primary Manage2 accounts and 60 for any Manage2 subaccounts.

- Group selection menu — Select the group of licenses that you wish to view.

Expired and suspended license information

Note:

If you added or removed an IP address more than once, the IP address may appear more than once in this list. For this reason, we **strongly** recommend that you list a reason when you expire licenses.

The following information displays for each license that expired or became suspended within the selected date range:

Column	Description
<i>Group</i>	The license's group. <div data-bbox="613 1251 1045 1423"><p>Note: Click on a group name to view that group's <i>View Group Licenses</i> interface (<i>Dashboard >> Groups >> View Group Licenses</i>).</p></div>
<i>Package</i>	The license's package.
<i>\$\$</i>	The license's monthly fee.
<i>Hostname</i>	The license's hostname.
<i>Ip</i>	The license's IP address
<i>Contact</i>	The email address that the server administrator entered in WHM's <i>Basic WebHost Manager Setup</i> interface (<i>Home >> Server Configuration >> Basic WebHost Manager Setup</i>).
<i>Exp Date</i>	The license's expiration or suspension date.
<i>Reason</i>	The reason for the license's expiration. If you renewed the license, this column will display <i>Renewed</i> .

In This Document

Related Documentation

- [Extend One Time License Updates](#)
- [List Active Licenses](#)
- [List Expired and Suspended Licenses](#)
- [Recently Added Licenses](#)
- [Search for a License](#)

For Developers

- [Manage2 API Functions - Look Up License ID](#)
- [Manage2 API Functions - Raw Lookup](#)
- [Manage2 API Functions - Add Licenses](#)
- [Manage2 API Functions - Change a License IP Address](#)
- [Manage2 API Functions - List License Information](#)

<i>Blame</i>	The email address of the user who expired or suspended the license.
<i>Actions</i>	The link to reactivate the license. <ul style="list-style-type: none">• This option does not display for renewed licenses.• For more information, see the Reactivate a license section below.

Reactivate a license

To reactivate an expired or suspended license, perform the following steps:

1. In the *Ip* column, locate the IP address of the license that you wish to reactivate.
2. In the *Actions* column for that IP address, click *Reactivate*. A new interface will appear that displays the following information:

Warning:

Make certain that you select the correct license before you click *Reactivate*.

- A message of success.
- The license number.
- The license's IP address.
- The license's group.