

AutoConfig and Autodiscover

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Overview

The AutoConfigure (AutoConfig) and Autodiscover services quickly and easily configure a user's mail client to receive their cPanel email. These services work with Microsoft Outlook®, Outlook Express®, Thunderbird, and most other popular mail clients.

Enable AutoConfig and Autodiscover

To enable AutoConfig and Autodiscover, perform the following steps:

Notes:

- In cPanel & WHM version 76, we renamed the following settings:
 - The *Proxy subdomains* setting to *Service subdomains*.
 - The *Thunderbird and Outlook autodiscover and autoconfig support (enables proxy subdomain and SRV record creation)* setting to *Thunderbird and Outlook autodiscover and autoconfig support (enables service subdomain and SRV record creation)*.
- For more information, read our [Service and Proxy Subdomains](#) documentation.

1. Navigate to the [Domains](#) section of WHM's *Tweak Settings* interface (*WHM >> Home >> Server Configuration >> Tweak Settings*).
2. Locate the *Service subdomains* setting and select *On*.
3. Locate the *Thunderbird and Outlook autodiscover and autoconfig support (enables service subdomain and SRV record creation)* setting and select *On*.
4. Click *Save*.

Additional settings

You can find the following additional AutoConfig and Autodiscover settings in the [Domains](#) section of WHM's *Tweak Settings* interface (*WHM >> Home >> Server Configuration >> Tweak Settings*):

Preferred mail service to configure to use for Thunderbird and Outlook® autodiscover and autoconfig support

This setting allows you to choose the email transfer method to use with Thunderbird and Outlook with Autodiscover and AutoConfig support.

This setting defaults to *imap*.

Notes:

- We recommend that you select IMAP and **not** POP3.
- You **must** enable the *Thunderbird and Outlook autodiscover and autoconfig support (enables service subdomain and SRV record creation)* option in order to configure this setting.

Host to publish in the SRV records for Outlook autodiscover support.

Microsoft Outlook's Autodiscover service searches DNS for an SRV record for an email inbox's domain that points to a particular server for Autodiscover. By default, this server is `cpanelmaildiscovery.cpanel.net`.

This setting allows system administrators to perform the following actions:

- Choose the host that the system publishes to the SRV records.
- Change the default host if they have an SSL-enabled host with an SSL certificate that a Certificate Authority signs.

- Use their own server for Outlook® Autodiscover. Enter that server's Fully Qualified Domain Name (FQDN) in the available text box.
- When you enable the *Host to publish in the SRV records for Outlook autodiscover support* feature, the system queries the server that you specify for the Autodiscover settings. You **must** have a custom XML file for this feature to function properly.

This setting defaults to `cpanelemaildiscovery.cpanel.net`.

Notes:

- For more information about how to use a custom XML file, visit [Mozilla's autoconfiguration page](#), or the [Exchange's Autodiscover page](#).
- You **must** enable the *Thunderbird and Outlook autodiscover and autoconfig support (enables service subdomain and SRV record creation)* option in order to configure this setting.

For more information about Microsoft Outlook's Autodiscover feature, visit [Microsoft's Support website](#).

Warning

We recommend that you use signed certificates that a Certificate Authority (CA) signed, rather than self-signed certificates, which may cause security issues. If you use a self-signed certificate, the browser may generate a warning message.

Use AutoConfig and Autodiscover

To use AutoConfig and Autodiscover, enter a cPanel email address and password in your mail client. The services will automatically configure your mail client.

Apple email clients

Apple® email clients do **not** support AutoConfig or AutoDiscover for IMAP servers. To use AutoConfig and AutoDiscover with Apple products, your server **must** run Exchange rather than IMAP.

When you configure an Apple email client to access your cPanel email address, we **strongly** recommend that you follow the directions in our [Email Accounts](#) documentation.

Additional documentation

Suggested documentation For cPanel users For WHM users For developers

- [Microsoft Technet: Autodiscover Service](#)
- [Mozilla Developer Network: Autoconfiguration in Thunderbird](#)
- [AutoConfig and Autodiscover](#)
- [IMAP vs. POP3](#)
- [The BlackBerry FastMail Service](#)
- [Email](#)
- [How to Configure Mail Filters](#)
- [How to Configure the Exim Outgoing IP Address](#)
- [Calendar and Contacts Server](#)
- [How to Convert mbox Accounts to Maildir](#)
- [How to Configure the Apache SpamAssassin Report_Safe Option](#)
- [Email](#)
- [UAPI Functions - EmailAuth::validate_current_dkims](#)
- [UAPI Functions - EmailAuth::validate_current_spfs](#)
- [Guide to Standardized Hooks - Scripts Functions](#)

- WHM API 1 Functions - validate_current_ptrns
- cPanel API 1 Functions - Email::checkfastmail