

# Installation Guide - Troubleshoot a Recent Installation

This document is for a previous release of cPanel & WHM. To view our latest documentation, visit our [Home page](#).

*For cPanel & WHM 11.44*

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## Remember:

If you have license questions, [contact our sales team](#).

## Overview

If you used this documentation to install cPanel & WHM but experience problems, there are steps that you can take to identify and resolve the issue.



## Remember:

- If you have checked all of the options in this guide and still experience problems, [submit a ticket to cPanel Support](#).
- To provide cPanel Support with access to your server, read our [Grant cPanel Support Access](#) documentation.

**Note:**

If you have enabled hyperV's Dynamic Memory option, you may see a high CPU load on your new server. This is due to an issue with sleep interruptability in hyperV.

For more information and a patch to fix the issue, visit the [LKML](#) website.

## RPM installation failures

There are several reasons why your operating system's RPM installations may fail. To learn more about these failures, read our [RPM Installation Failures](#) documentation.

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