

How to Restore Missing FTP Interfaces in cPanel

Overview



Warning:

This document describes an unsupported workaround. We do **not** guarantee that it will work in the future. We **strongly** recommend that you [return FTP services to a managed state](#).



Remember:

Your server's RPM-based services may use the `unmanaged` setting, even if you did not change the RPM's target settings. For more information, read the [Why is my service's RPM set to unmanaged?](#) section in our [How to Set or Unset RPM Management](#) documentation.

If you set your server's FTP service to use the `unmanaged` setting, you may experience problems with cPanel's FTP-related interfaces. In cPanel & WHM version 11.40 and later, cPanel uses a `touch` file to determine whether cPanel displays FTP interfaces. Also, cPanel only displays FTP-related interfaces if a system administrator enables FTP for the user.

Resolve the touch file problem

Use the `touch` command to create the `/var/cpanel/dynamicui/ftp` file. The file determines whether cPanel will display FTP interfaces.

To do this, run the following commands:

```
mkdir -p /var/cpanel/dynamicui/  
touch /var/cpanel/dynamicui/ftp
```



Remember:

The unmanaged FTP RPM may delete the touch file during an upgrade. If this issue recurs on your server, always run this command **after** any updates or upgrades.

Additional documentation

- [LiteSpeed Web Server](#)
- [FTP](#)
- [How to Configure Your SFTP Client](#)
- [How to Enable FTP Passive Mode](#)
- [How to Restore Missing FTP Interfaces in cPanel](#)